

"Navigating Difficult Conversations with Graduate Students"

UW ADVANCE Fall Quarter Pre-Tenure Faculty Workshop

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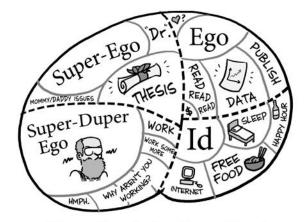
PROFESSOR, BIOLOGY

University of Washington Center for Institutional Change

Challenging conversations with your students*

- 1. A few examples from my lab
- 2. Observations from 30+ years
- 3. Some practices

- Student 1: Does not appear to be engaged in grad school
- Postdoc 1: Can't write a paper to save his life
- Student 2: "I think an academic career is not for me"
- Postdoc 2: "I don't think I'm good enough"



The Grad Student Brain

WWW.PHDCOMICS.COM

^{*}undergrad,postbac, grad, postdoc

- 1. A few examples from my lab
- 2. Observations from 30+ years
- 3. Some practices



- Head in the sand whose?
- The one-one conversation rarely goes the way one thinks it would
- Humans vary over n-dimensional space
- The conversation is about the progress, goals, results, climate – less about either you or the person

- 1. A few examples from my lab
- 2. Observations from 30+ years
- 3. Some practices
 - It is not all on your shoulders. That is what committees are about
- The process of annual evaluations and milestones is really helpful but few faculty enforce them.
- Document conversations
- Establishing mutually agreed upon expectations on day one help immensely
- Official warnings are necessary
- Weekly meetings work wonderfully (with goal setting)
- Ask if this program and this degree is a good fit (not are they good enough for your program and degree).

Some resources

http://www.grad.washington.edu/mentoring/

https://www.insidehighered.com/advice/2015/06/12/advice-how-have-difficult-conversations-essay

https://www.insidehighered.com/advice/2015/09/09/essay-finding-good-mentoring-advice-academic-careers



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University of Washington Center for Institutional Change

Graduate Student Academic Progress: Expectations, Conversations, and Documentation(s)

Martin Howell
Assistant Dean for Academic & Student Affairs
UW College of Education





Setting Expectations

- ☐ Define Satisfactory Academic Progress in your department, as well as how you assess it
 - ☐ Graduate School Memo 16, Unsatisfactory Performance & Progress
 - ☐ Grades
 - ☐ Program milestones
 - ☐ Performance in internships, labs, research seminars, etc.
- ☐ Discuss and provide information to students
- ☐ Involve other faculty in progress reviews
- ☐ A note about employment



Having (Difficult) Conversations

- ☐ Prepare for the conversation with the student in mind
- ☐ Invite others to join the conversation as needed
- ☐ Provide specific information about areas of challenge
- ☐ Focus and refocus the conversation as needed
- ☐ Conclude with a support and improvement plan
 - ☐ Describe needed improvements in specific terms
 - ☐ Describe available supports



Creating Documentation

- Document all concerns and conversations
- ☐ Write objectively and impartially (your documentation will become student record)
 - ☐ Write in the third person
 - ☐ Describe observed actions and behaviors
 - ☐ Be as specific as possible
- ☐ Consult with colleagues as needed
- ☐ Communicate with the student



Creating Documentation

Document concerns and conversations

Do:

- be objective and impartial;your documentation willbecome student record
- ☐ include dates and document while your memory is fresh
- write in the third person
- describe observed actions and behaviors
- be as specific as possible

Don't:

- □ treat your notes as "for your eyes only"
- ☐ include labels or judgments
- ☐ include personal feelings
- be vague
- let your questions go unanswered!
- You can contact the Office of Student Services or the Assistant Dean for Academic & Student Affairs for help.



Questions? University of Washington Center for Institutional Change