Effective Practices for Conducting Interviews

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Workshop & Webinar Sequence

Preparing for Next Year's Hiring (April 2024)

- > Forming and informing search committees
- > Drafting job ads and rubrics
- > Planning for outreach

Effective Practices for Assessing Faculty Application Materials (October 2024)

Effective Practices for Interviewing (November 2024)

- https://www.washington.edu/diversity/faculty-advancement/webinars/ (OFA)
- https://advance.washington.edu/resources/?text=webinar&op=Search (ADVANCE)



Today's topics

- > Preliminary interviews
- > Final interviews and campus visit

> Questions and discussion



Preliminary Interviews

Creating the "Long" Short List for Preliminary Interviews

- > Select 8-12 candidates for the "long" short list
 - use preliminary interviews to take low-stakes risks on interesting candidates
- > Before the preliminary interview, do you need or want additional information?
 - additional sample of research or scholarship
 - sample syllabi or lesson plans
 - expanded teaching philosophy
 - sample student or peer teaching evaluations
 - other



Best Practices for Preliminary Interviews

- > Conduct all interviews in the same format
- > Conduct all interviews under similar conditions
- > Have the same committee members present
- > Ask the same set of standard questions, in the same order
- > Ask questions about diversity, equity, and inclusion of every candidate
- > Make sure all interview questions comply with federal and state hiring laws
 - Fair and unfair inquiries: <u>https://hr.uw.edu/eoaa/pre-employment-inquiries/</u>



Thinking about Preliminary Interview Questions

- > What does the hiring committee not know that it wants or needs to know to select finalists?
- > Do you want candidates to be able to prepare for questions, or do you want to see how they think "on their feet"?
- > How much time and attention does the hiring committee want to devote to DEI issues?



Preliminary Interviews with Internal or Other Known Candidates

Three key questions to address:

- > How can you maintain fairness?
- > How can you maintain the perception of fairness?
- > How have you addressed any potential COI, bias, or perception of bias?
 - How close is too close?
 - Do you need to adjust your interview structure?

Final Interviews and Campus Visits

Final Interviews / Campus Visits

> Unit's final **assessment** activities

- What information does the committee need to make its final evaluations and recommendations?
- Assessment activities should be uniform across candidates.
- > Beginning of candidates' **recruitment** activities
 - What do candidates need to know to make their selections?
 - Recruitment activities should be uniform in most respects, but they can also be tailored to specific candidates' needs or desires.
- > Candidates should be aware of which is which



Developing a comprehensive plan for final interviews

> What is essential? What might be left behind?

Pacing of interviews, presentations, and meetings

- > Inquisition-style/conversational interviewing vs. focused group conversation
- > The importance of scheduling real breaks
- > The importance of scheduling transit time (including within a building)

Casual events

- > What do you want to accomplish?
- > Consider pressure on candidates' schedules

Making what is implicit in your process explicit (assessment)

Articulating strategies for

- > helping candidates present their best selves
 - clear expectations for performance
 - reasonable demands on time
- > helping our colleagues present their best selves
 - clear expectations for engagement
 - clear criteria for assessment



Making what is implicit in your process explicit (recruitment)

Querying candidates before the final interview and campus visit

- > How would the candidate like to be introduced?
- > What accommodations and dietary requirements do they need?
- > What would they like to see or know?
- > With whom would they like to meet?
- > What questions do they have about the visit and process?

Best Practices for Final Interviews / Campus visits

- > Itineraries should be as similar as possible
- > Itineraries should clearly distinguish assessment activities from recruitment activities
- > Try to provide venues for finalists to ask questions they might not feel comfortable asking the search committee or hiring authority
- > Certain categories of questions are always off limits
 - Fair and unfair inquiries: <u>https://hr.uw.edu/eoaa/pre-employment-inquiries/</u>
- Everyone who will interact with finalists needs to be informed about the process and the criteria for assessment

Distinguishing Unit's and Candidate's Needs

Unit's assessment needs:

- > Research presentation
- > Teaching demonstration
- > Meeting with search committee
- > Meeting with department chair
- > Meeting with dean
- > Meeting with colleagues
- > Meeting with graduate students

Candidate's recruitment needs:

- > Tour of campus
- > Tour of research facility or lab
- > Meeting with potential peers
- Information about diversityrelated efforts and opportunities
- > Information about unit climate
- Information about UW, Seattle, etc.

Prioritize elements based on decision making needs

> Meetings with leadership (chair or director, dean, etc.)

- > Meetings with faculty (clarity of purpose)
 - 1:1 vs. group meetings
 - Structured vs. unstructured meeting topics
 - Meetings with specific committees (e.g., unit's Diversity Committee)
- > Meetings with graduate students

The "all important" job talk

Think through appropriate-and *useful*-length and format

- > What are you trying to learn about the candidate?
- > What are you trying to signal about the hiring unit?

Strategies for facilitating effective Q & A

- > Settings norms and expectations for engagement
- > Pre-screened questions
- > Questions in real time: moderator

Consider the potential "gray" areas of campus visits

- > Meals on or near campus (e.g., candidate lunches)
- > Meals off campus (e.g., candidate dinners)
- > Social gatherings (e.g., candidate coffees or receptions)
- > Transit to and from official events
- > Do candidates know when they are being evaluated?
- > Do colleagues know when they are expected to evaluate?



Final Interviews / Campus Visits with Internal or Other Known Candidates

Similar issues can arise as in the preliminary interviews:

- > fairness
- > perception of fairness
- > COI, bias, perception of bias

How do you maintain the integrity of the interview process for *all* participants?

How do you create the best possible scenario for the hiring unit *and* for your potential new colleague?

Advice from successful faculty candidates

Imagine the experience from the candidate's perspective.

- > Reduce the number of meetings
 - avoid making candidates repeat themselves over and over
- > Reduce the length of meetings
 - how much time is necessary?
- > Schedule real breaks
 - at least 30 minutes, preferably an hour or more
- > Casual events and social opportunities are important

Key Takeaways

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> Articulate what *must* be the same, and what *can* be different

> Clarify what is and what is not being evaluated

- Differentiate between assessment and recruitment activities
- Communicate this clearly with your unit and the candidates

> Anticipate potential complications with internal and other known candidates

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