

## Recommended Resources

Bolton, Robert. *People Skills*. Simon and Schuster. 1979.

Druskat, Vanessa Urch and Steven B. Wolff. "Building the Emotional Intelligence of Groups." *Harvard Business Review*. March, 2001.

Goleman, Daniel. "What Makes a Leader" *Harvard Business Review*. November-December, 1998.

Golman, Daniel, Boyatzis, Richard, and McKee, Annie. *Primal Leadership: realizing the power of emotional intelligence*. Harvard Business School Press. 2002.

Loving, Christopher J. *Loving Leadership: Rekindling the Human Spirit in Business, Relationships, and Life*. Listen and Live Audio. 1997.

Palmer, Parker. *The Courage to Teach*. Jossey Bass. 1998.

Tannen, Deborah. *The Argument Culture: moving from debate to dialogue*. Random House. 1998.